QUICK GUIDE
Online Warranty Registration

rossmax

1) Scan QR Code at the packaging (written "Scan for Warranty Registration") using QR code scanner in your smart phone/ tab.

Please Scan QR Code for Online Warranty Registration Here.

2) Fill in your personal particulars (Name, Age, Phone Number, Email & Address).

Step 1 :
Fill in your First Name, Last Name, Age & Phone Number.

Step 2 :
Fill in your Email Address, Home Address & choose Country.

3) Complete the Product Information
   (Purchase Date, Brand, Purchase From, Model No, Serial Number & Product Category)

Product Information

Purchase Date *

Eg: 10/06/2021

Brand

● Rossmax

Purchase From: *

○ Online Store

● Pharmacy

○ Other

Please state the pharmacy name if you select: purchase from pharmacy

Eg: XY Pharmacy

Model No. *

Eg: X5BT

e.g. : X1, X3, X5BT

Serial No. / Lot No. *

Eg: 1920056xxx / 1700xx

Step 3 :
Select Purchase Date, Select Brand, Purchase From, State Purchase. Fill Model number & Serial No. / Lot No.

Product Category:

○ Accessories

○ Aneroid

● Blood Pressure Monitor (Home Use 5 years warranty)

○ Blood Pressure Monitor (Professional Use 2 years warranty)

○ Body Fat Monitor

○ Nebulizer

○ Pulse Oximeter

○ Pedometer

○ Stethoscope

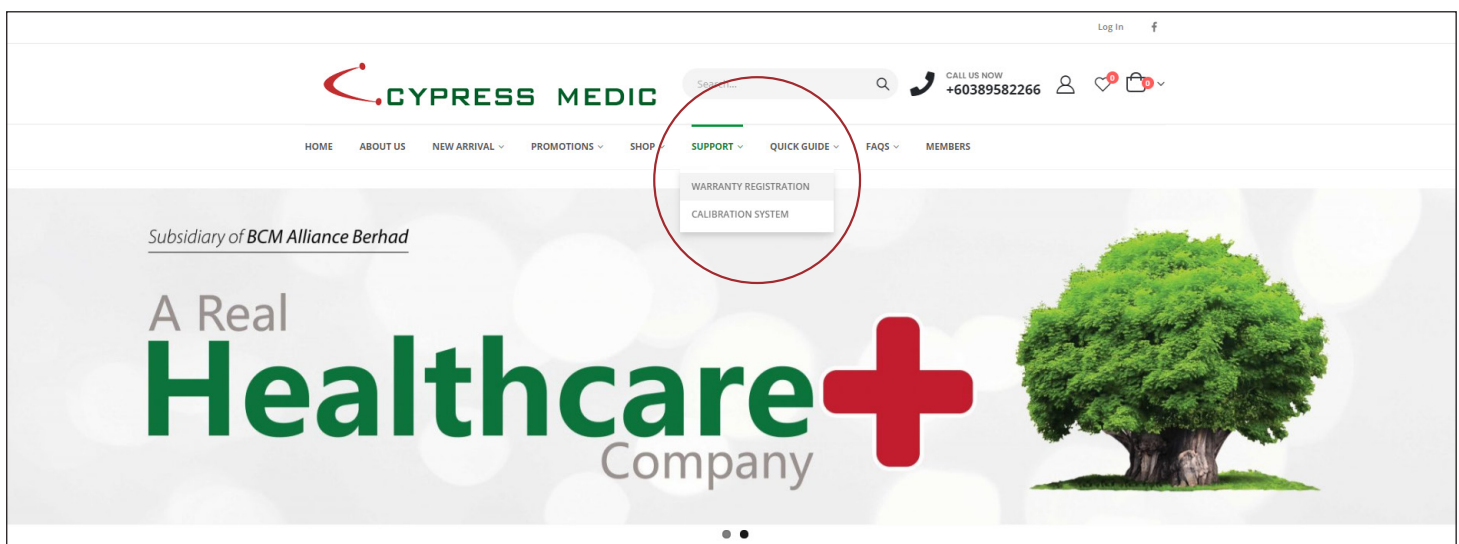○ Suction Unit

○ Thermometer

Step 4 :
Select the Product Category & click Submit.
*(Please be noted that fields mark with * are compulsory to be filled in before you click Submit.)*

Submit

Anti-Bribery & Corruption Policy
CMSB has adopted a zero-tolerance approach against all forms of bribery and corruption and takes a strong stance against such acts. Compliance to the Anti -Bribery & Corruption Policy is mandatory and will be monitored with a principle-based approach. ABCP guidelines is available at *www.bcmalliance.com.my.*

Step 5 :
After complete then Click Submit.
*(Please be noted that fields mark with * are compulsory to be filled in before you click Submit.)*

⌂ › WARRANTY REGISTRATION

Thank you for filling out the form. Your response has been recorded.

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Complete :
This page indicate that your warranty registration is successful. You will receive an email notification.

Alternatively, you can
   1) Search for www.cypressmedic.com website
   2) Go to Support & Click on Warranty Registration (Figure below)

Subsidiary of *BCM Alliance Berhad*

A Real

Healthcare
Company

3) Fill in all the details as mentioned above & click Submit.