



TnG E-WALLET GET RM10 REBATE PROGRAM

TERMS & CONDITIONS

1.0 General

- 1.1 TnG E-Wallet Get RM10 Rebate Program is a programme organised by Cypress Medic Sdn Bhd (“CMSB”).
- 1.2 Please read these Terms & Conditions carefully. By joining, users are deemed to have read, understood, accepted, and agreed to be bound by each term and condition. The Terms and Conditions stated here constitute a legal agreement between you and CMSB.
- 1.3 CMSB reserves the right to amend, modify, update, change or terminate the TnG E-Wallet Get RM10 Rebate Program or any portion of the Terms and Conditions from time to time without any prior notification. Any amendments will be effective immediately.
- 1.4 CMSB shall not be responsible for any losses, damages, injuries, costs or expenses incurred, suffered by or arising from the participation of the TnG E-Wallet Get RM10 Rebate Program.
- 1.5 The campaign is from 01/01/2024 (00:00:00 a.m.) to 30/09/2024 (23:59:59 p.m.)
- 1.6 These Terms and Conditions constitute a legally binding agreement made between you, whether personally or on behalf of an entity (“you”) and CMSB, concerning your access to and use of the TnG E-Wallet Get RM10 Rebate Program website as well as any other media form, media channel, mobile website or mobile application related.
- 1.7 You agree that by accessing the Site, you have read, understood, and agree to be bound by all these Terms and Conditions. If you do not agree with all these Terms and Conditions, then you are expressly prohibited from using the Site and you must discontinue use immediately.
- 1.8 We will alert you about any changes by updating the “Last updated” version of these Terms and Conditions, and you waive any right to receive specific notice of each such change.
- 1.9 You are responsible for periodically reviewing these Terms and Conditions to stay informed of updates. You will be subject to and will be deemed to have been made aware of and to have accepted, the changes in any revised Terms and Conditions by your continued use of the Site after the version such revised Terms and Conditions are posted at Cypress Medic website (<https://cypressmedic.com/>).
- 1.10 The rewards are as stated and cannot be transferred, sold, or exchanged. There is no cash alternative.
- 1.11 By entering this, participants agree to be bound by the rules and by any other requirements set out by CMSB.
- 1.12 Participants of the TnG E-Wallet Get RM10 Rebate Program must upload their personal details and keep the CMSB informed of any changes made to their personal information. The CMSB cannot be held responsible for any loss of rewards incurred because of out-of-date details.
- 1.13 CMSB reserves the right to verify the eligibility of any individual who signed up and may refuse the membership application of any individual that provides inaccurate, incomplete details or it determines to be tampering with the membership sign-up process including but not limited to providing inaccurate, incomplete or false details.

2.0 Campaign Eligibility

- 2.1 This campaign is open to all who are at least eighteen (18) years of age and above on the date of entry (Participant) and have a valid national registration identity, except for the followings:
 - 2.1.1 Employees or permanent and/or temporary employees of the CMSB and immediate family members, and;
 - 2.1.2 Representative and/or agent (including advertising & promotion) of the CMSB.
- 2.2 This campaign is only for purchases from Official Resellers (Pharmacies and Medical Shops). Therefore, Serial/Lot numbers that are not registered from Official Resellers are not eligible to enter the campaign.
- 2.3 The participant must have a valid and registered Malaysian mobile number to submit the entry to complete the campaign submission.
- 2.4 One mobile is only eligible for ONE redemption only.
- 2.5 The promotion is available in East and West Malaysia only.

3.0 Participating Products & Campaign Participation

- 3.1 The participating products are Rossmax Healthcare Home products.
*(Refer to **Appendix 1** for the participation SKU's model range)*
- 3.2 List of Professional models and accessories products is excluded from this Rebate Programme.
 - 3.2.1 Professional Blood Pressure Monitor, Professional Nebulizer and Handheld Pulse Oximeters, Stethoscopes, Sphygmomanometers, Peak Flow Meters, Suction Units and all range of product accessories.
(Refer to the [website](#) for the professional models and accessories category.)
- 3.3 Steps to Participate:

To be eligible for the rewards, you must purchase any Rossmax Healthcare Home product above RM150 in a single receipt.

Step 1: Purchase and Register the product's warranty.

Step 2: Scan (Whatsapp QR Code) to submit your full name, purchase receipt and device serial number. (Participants are required to submit their details for verification within one week of the purchase date.)

Step 3: Receive the RM10 TnG E-Wallet Reload PIN.

Once you uploaded the receipt, allow us 3 working days for validation. Upon successful validation, you will receive RM10 Touch 'n Go Reload PINs.
- 3.4 The store name, receipt date, participating products, and receipt number must be clearly seen on the receipt uploaded. Receipts must be officially printed receipts, not handwritten.
- 3.5 Customers must keep their original receipt as this may be required during resubmission if validation is unsuccessful due to failure of meeting criteria mentioned in clause 3.3.

4.0 Prizes/ Reward/ Redemption

4.1 Touch 'n Go eWallet Reload PIN Terms & Conditions.

4.1.1 Only ONE (1) Reload PIN Reward can be used per reload.

4.1.2 To use the Reload PIN, follow the instructions below:

Step 1: Launch the Touch 'n Go eWallet app

Step 2: Select "+Reload eWallet"

Step 3: Select "TNG Reload Pin" found under Other Methods to Reload

Step 4: Key in your 10-digit TNG Reload PIN, click "RELOAD NOW" and you're done!

4.1.3 Used Reload PIN Rewards are non-reversible. Once used, the amount is not exchangeable nor refundable for credits, cash or such replacement in part or in whole.

4.1.4 TNG Digital will not in any way contact users for any personal information or account credentials for this Campaign.

4.1.5 These terms and conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the promotion shall be referred to the exclusive jurisdiction of the courts of Malaysia.

5.0 CMSB Rights

5.1 CMSB reserves the right to refuse to award the rewards if any campaign and receipt photo uploaded is deemed as not clear, suspect to fraudulent cases, inappropriate or offensive in any way.

6.0 Data Protection and Privacy

6.1 We may use the personal information you provide to us for the following purposes:

- To process and fulfil your requests for products, services, or information.
- To communicate with you about updates, promotions, news and other marketing purposes related to our services.
- To respond to your inquiries and provide customer support.

6.2 To comply with legal obligations and enforce our terms of service. By joining this TnG E-Wallet Get RM10 Rebate Program, participants agree to provide their personal information and CMSB reserves the right to store, process, publish and use the names and/or photos of the participants and winners in addition to their participation for publicity, advertising and/or marketing purposes without further compensation or notice and participants shall not have the right to claim against the CMSB for the aforementioned usage.

6.3 Our website incorporates privacy controls which affect how we will process your personal data. By using the privacy controls, you can determine whether or not you want to receive marketing communications from us by signing up for, or not signing up for, our email campaign(s). At the bottom of all email campaigns, you can click on the "unsubscribe" link if you no longer wish to receive communications from us.



APPENDIX 1

Rossmax Participated SKU lists:

BLOOD PRESSURE MONITOR - HOME ARM TYPE	
AV151f	X5BT
AW150f	X3
CF701k	X3BT
CF155f	X1
CH155f	Z1
X5	Z5

NEBULIZER HOME/MESH PORTABLE	
NA100	NB60
NB80	NC200

THERMOMETER HOME - NON-CONTACT/EAR/DIGITAL PENCIL	
HC700	RA600Q
HC700 BT	TG380
HA500	TG380Q
HA500Q	TG100
RA600	

PULSE OXIMETER HOME USE FINGERTIP	
SB220	SB200
SB210	SB100

BODY FAT MONITOR / DIGITAL WEIGH SCALE	
WF260	WB101
WF262	WB105